

**CASE STUDY: QINETIQ**

**QINETIQ IMPLEMENTS MICRO FOCUS  
TOOLSET TO STREAMLINE SOFTWARE  
DEVELOPMENT PROJECTS AND IMPROVE  
ROI OF EXISTING APPLICATIONS**



## QINETIQ IMPLEMENTS MICRO FOCUS TOOLSET TO STREAMLINE SOFTWARE DEVELOPMENT PROJECTS AND IMPROVE ROI OF EXISTING APPLICATIONS

### CHALLENGE

The rapid growth of QinetiQ's software development activities made it increasingly difficult to manage and track the organization's fast-growing software library. With much of QinetiQ's best new intellectual properties being developed by highly focused but separate teams, QinetiQ needed a standardized approach to software development, storage and testing.

### SOLUTION

- Micro Focus StarTeam
- Micro Focus CaliberRM
- Micro Focus SilkTest
- Micro Focus SilkCentral Test Manager

### BENEFITS

- A holistic and consistent approach to all software development projects
- End to 'reinventing the wheel'. Centralised storage of new applications ensures full utilisation of software intellectual property
- Significant improvement in the delivery of all software projects – to spec, on time and on budget
- Improved compliance with CMMI

### THE CUSTOMER

QinetiQ is a leading international provider of technology-based services and solutions to the defence, security and related markets. QinetiQ works with government organizations, predominantly in the UK and US, including defence departments, intelligence services and security agencies.

### THE CHALLENGE

As QinetiQ's software development business has grown over the years, the organization found it increasingly difficult to fully exploit the fast-growing library of software created by its numerous development teams. Different project teams were using different tools, repositories and approaches, meaning the coordination and collection of developed applications had become a complex and time consuming process. QinetiQ recognized the need for a more integrated, consistent and methodical approach for its software delivery projects and chose to implement ALM solutions as part of an ongoing transformation of software delivery into a managed, efficient and predictable business process.

Prior to adopting Micro Focus products, QinetiQ used a wide range of different development tools. But with limited budgets on each project, some had to forego ALM tools altogether or use open source alternatives. This meant that each new project would incur a significant set-up cost, as teams configured these tools on local hardware and needed to establish their own backup and archive solutions. New projects would often use a different set of tools from previous ones, introducing a significant amount of re-learning.

### THE SOLUTION

QinetiQ developed a strategy to ensure the reliable delivery of its software solutions to customers. The main aspects of this strategy was to provide secure storage of software intellectual property, retrievable baselines, problem reporting, change requests management, test management and traceability via an ALM toolset available on corporate networks and key divisional networks.

QinetiQ chose a number of testing and ALM solutions from Micro Focus to build the software development toolset. These products include StarTeam, for complete software change and configuration management (SCCM) and CaliberRM for software requirements management. CaliberRM increases visibility, collaboration and knowledge-sharing across the organization to help ensure clearly defined and tightly managed software projects. QinetiQ is also using the company's software testing tools, SilkTest, for automated functional and regression testing and SilkCentral Test Manager for test management.

**"Of all the major Application Lifecycle Management (ALM) providers, we were most impressed by Micro Focus' ability to focus on our business needs. The ease at which their solution was integrated with our existing tools and processes, combined with the low total cost of ownership ensured Micro Focus was by far the best option for us."**

**Dr Carl Taylor,**

IT Director at QinetiQ

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“This is an important step for software development within our organisation. In the past our projects have been run using a diverse range of tools, which can make it difficult to transfer skills between projects and increased management effort. The new solutions now give us the chance to improve the predictability and performance of our software delivery through a consistent approach and far more streamlined, efficient processes.”

Andy Lyon,  
Head of the rollout programme in QinetiQ

### THE RESULT

QinetiQ's implementation of the ALM solutions and the more holistic approach to software delivery has improved the overall productivity of its development teams and reduced project start-up costs significantly. Furthermore, the implementations have also yielded significant efficiency and productivity gains during the initial phase of software delivery transformation projects. These efficiencies not only improve compliance with the CMMI<sup>1</sup> standard, but also strengthen QinetiQ's overall competitiveness by enhancing its ability to meet requirements consistently, on time and to budget.

**Maintaining Best practice:** By providing a standard solution across QinetiQ's networks, the software development tools ensure that good working practices are followed on all projects. When staff transfer from one project to another, the same consistent working practices can be adopted, saving on the effort needed to learn new tools and techniques.

**Seamless Change Management:** Prior to using Micro Focus' ALM solutions, maintaining the regular change requests, problem reports and tasks that are commonplace during software development was often a laborious and manual process. With change management now built into the development toolset, this is no longer the case.

### Changing requirements now tracked:

CaliberRM is particularly useful on projects where requirements are complex or subject to regular changes. The baselining functionality allows teams to work to an agreed set of requirements, ensuring that any changes are agreed with the customer and new requirements developed prior to a new baseline being created.

### THE FUTURE

Looking to the future, QinetiQ intends to use Micro Focus' ALM and testing tools across all of its software development projects. With these new-found efficiencies in the business, QinetiQ now has a competitive advantage when undertaking systems or software engineering projects.

### ABOUT MICRO FOCUS

Micro Focus, a member of the FTSE 250, provides innovative software that allows companies to dramatically improve the business value of their enterprise applications. Micro Focus Enterprise Application Modernization and Management software enables customers' business applications to respond rapidly to market changes and embrace modern architectures with reduced cost and risk.

<sup>1</sup> Capability Maturity Model Integration (CMMI) is a process improvement approach that provides organizations with the essential elements of effective processes. The goal of the CMMI project is to improve usability of maturity models for software engineering and other disciplines, by integrating many different models into one framework.

For additional information please visit: [www.microfocus.com](http://www.microfocus.com)